



Frequently Asked Questions

Outback Tours

Where do tours depart and return from?

Tours normally depart from Melbourne or Alice Springs.

Courtesy pick ups

Please be ready at your accommodation at least 5 minutes prior to pick up times. These may vary due to weather or traffic conditions.

What's the climate like in Australia?

Australia is a large place and climates vary depending on the region. The weather conditions can also change rapidly so you may need to be prepared for hot, cold, wet and dry conditions. Check with us prior to departure for specific details on the tour you've booked.

What is the group size?

We take a maximum of 6 passengers and for outback tours our minimum is 4 passengers.

Can I join a tour if I'm travelling on my own?

Yes single travellers are welcome but will need to pay a single supplement for accommodation.

Is there an age limit for the tours?

There are no age barriers to join the tour you don't need to but you need to be aware of outback conditions and be healthy and capable of doing some physical exertion.

How much luggage can I bring?

We travel with a trailer for luggage, but space is limited, so please keep luggage to one bag of approx 20 kg and a small day pack.

Do I need any special clothing?

Yes things etc are not suitable for walking on tracks so good quality walking shoes/boots are required. The weather can vary throughout Australia so clothing for hot and cold conditions should be packed.



What type of accommodation do we stay at?

We use a variety of accommodation including outback pubs, motel units, cabins, tents and swags. As we're travelling in remote areas bathroom facilities will often be limited to shared facilities. When camping a sleeping bag is necessary. One can be hired for a minimal cost of \$20 or you can bring your own.

How much time is spent travelling?

We are travelling vast distances so travelling time will vary each day. Our tours are designed to ensure there are lots of stops along the way to experience the scenery, wildlife, meet locals and eat meals. There are also opportunities to spend some quiet moments just taking in the vast beauty of outback Australia.

How much walking is there?

Our tours include some walking with walks ranging from between 30 minutes to 4 hours and some will involve climbing stairs. These would be rated as medium difficulty so you should be prepared to put in some effort.

How much water do I need?

It is advised that 6 – 8 glasses of water be drunk daily and this would need to increase in extreme heat or physical activity. We carry ample supplies of water but it suggested you bring your own water bottle/s for refilling. It is recommended that you have bottle/s with capacity for 1.5 litres as a minimum.

What should I pack?

- Sturdy walking shoes or boots for walking
- Appropriate clothing for warm & cold conditions
- Sunscreen, hat & toiletries
- Insect repellent
- Camera
- Water bottle/s for refilling
- Swimming gear and towel
- Torch

What do I eat?

We like to supply our guests with fresh wholesome food of the highest quality and endeavour to give a wide variety of choice where possible.



Breakfast will vary between a hot cooked meal including bacon and eggs or cold with cereals, toast, tea and coffee.

Lunches vary from salads, cheese and fruit, rolls and sandwiches.

Evening meals vary from camp oven roasts and other gourmet delights or we may eat at an outback pub or at a choice of outlets if we're in a town overnight.

If you have any dietary requirements please advise us when you complete the pre tour information sheet.

Do we pay for permits?

No all permit costs are included in the cost of the tour.

What about toilet breaks?

Ample toilet stops are allowed for and in extreme emergencies the "old bush dunny" is always close by.

Will I be able to use my mobile phone?

Mobile phone coverage is limited in outback Australia but we'll be able to provide details of the places we visit that where your phone can be used. We carry a satellite phone for emergencies.

What happens in an emergency?

We have a comprehensive risk management plan in place and our guides are trained in first aid and other emergency procedures. We also carry a satellite phone to enable us to contact emergency services if required.

Do I need travel insurance?

We recommend that you have travel insurance to cover any loss of property, costs associated with tour cancellation for unexpected circumstances or loss of income.

Can I smoke and drink on the vehicle?

Australian Government regulations prohibit smoking and the drinking of alcohol inside tourist vehicles in Australia. Smoking is allowed at most rest points and alcohol should be limited to lunch and the end of the day.



Overseas and interstate guests

Please check your bookings with us when you arrive in Melbourne to confirm pick up times and ensure your tour is as selected.

Any other questions?

If you have any other questions please contact us by phone or email.