



## Frequently Asked Questions

### **Courtesy pick ups**

Please be ready at your accommodation at least 5 minutes prior to pick up times. These may vary due to weather or traffic conditions.

### **What's the climate like in Australia?**

Australia is a large place and climates vary. In Victoria weather conditions change rapidly especially along the Great Ocean Road and in the Otways. You should be prepared for hot, cold, wet and dry conditions.

### **How much luggage can I bring?**

On day tours a small day pack.

### **Do I need any special clothing?**

Yes things etc are not suitable for walking on tracks so good quality walking shoes/boots are required. The weather can vary throughout Victoria so clothing for hot and cold conditions should be packed.

### **How much walking is there?**

Our tours include some walking. Walks range from between 30 minutes to 45 minutes and some will involve climbing stairs. These would be rated as easy difficulty.

### **How much water do I need?**

It is advised that 6 – 8 glasses of water be drunk daily and this would need to increase in extreme heat or physical activity. We supply ample water for day tours.

### **What should I pack?**

- Sturdy walking shoes or boots for walking
- Appropriate clothing for warm & cold conditions
- Sunscreen, hat & toiletries
- Insect repellent
- Camera
- Water Bottle



### **What do I eat?**

We like to supply our guests with fresh wholesome food of the highest quality and endeavour to give a wide variety of choice where possible.

A gourmet lunch at a local restaurant is included.

### **Do we pay for permits?**

No all permit costs are included in the cost of the tour.

### **What about toilet breaks?**

Ample toilet stops are allowed for.

### **Can I smoke and drink on the vehicle?**

Australian Government regulations prohibit smoking and the drinking of alcohol inside tourist vehicles in Australia. Smoking is allowed at most rest points and alcohol should be limited to lunch and the end of the day.

### **Overseas and interstate guests**

Please check your bookings with us when you arrive in Melbourne to confirm pick up times and ensure your tour is as selected.